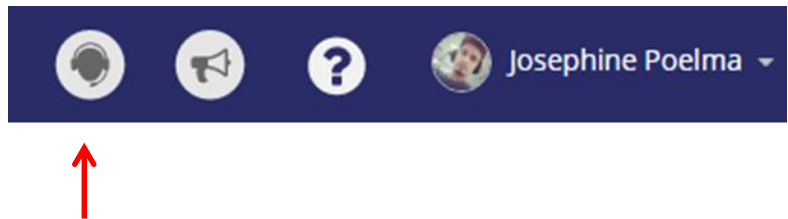


Submit Product Feedback

If you have suggestions on how dash can be enhanced to better suit your business needs, or if you have general feedback on the platform, you can submit your comments directly to the Product Team.

Your comments are valuable and will help the team in their continuing efforts to further improve dash.

1. Click the **Product Support** icon from the dash toolbar at the top of the screen.



The **Product Support** homepage displays.

2. From the **Actions** section, click **SUBMIT Product Feedback**.

 A screenshot of the Product Support homepage. At the top, there are two 'SUPPORT INFORMATION' panels. The left panel shows contact info: 'help@abcd.com' and '1234567890'. The right panel shows 'WORKING HOURS (EST)' for Monday-Friday (8AM-10PM), Saturday (10AM-6PM), and Sunday (10AM-6PM). Below this is an 'ACTIONS' section containing a button labeled 'SUBMIT Product Feedback' with a red arrow pointing to it. At the bottom is a table of tickets with columns: TICKET, CREATED ON, ENTERED FOR, AREA, and ISSUE SUMMARY.

TICKET	CREATED ON	ENTERED FOR	AREA	ISSUE SUMMARY
100001	May 23, 2016	John Smith	Transaction	Cannot log into dash
100002	May 23, 2016	Josephine Poelma	Listing	Listing ABC expired prior to exp
100003	May 24, 2016	John Smith	Transaction	Unable to cancel transaction 123
100004	May 26, 2016	Josephine Poelma	Transaction	Emily Brown did not get creden
100005	May 28, 2016	John Smith	Transaction	Report subscription not working
100006	May 29, 2016	Josephine Poelma	Transaction	Cannot change web profile
100007	May 31, 2016	Josephine Poelma	Transaction	Time out error

- 3. Enter your suggestion or feedback in the text box.
- 4. Click **Submit**.

SUBMIT FEEDBACK

YOUR SUGGESTIONS **3** 4000 characters remaining

Cancel **4** Submit

A confirmation displays, letting you know that your feedback has been sent.

Click **OK**.

FEEDBACK SENT

THANK YOU!

Your feedback has been forwarded to the product team

OK